

STANDARD CUSTOMER PRIVACY POLICY

Article 13 of EU Regulation 2016/679

TRIVENETA CERTIFICAZIONI S.R.L. (hereinafter referred to as Triveneta Certificazioni) wishes to inform all its clients (whose personal data are protected under the Regulation) or their proxies of the fact that personal data (personal details, e-mail address, phone number, ID card) concerning them, freely given by them, at the time of the assignment or compilation of the forms, will be used for the following purposes:

- the implementation of the contractual relationship concerning the monitoring of the Controlled Denominations of Origin and any consequent legal and contractual obligations deriving therefrom, including of tax or accounting nature;
- the management and carrying out of requests through the filling out of the forms (Complaint, Appeal, communication regarding bottling/packaging/unpacking, request/delegation for the withdrawal/surrender of DOP labels, notification of wine mixing, notification of use of sweeteners, self-declaration on the use of sweeteners, request for sampling for chemical-physical and organoleptic tests and in-cellar handling, substitutive declaration of complaint concerning grapes and wines, request to submit to the Control Plan, etc.).

The data are managed by the administrative staff by electronic and paper means, acting as Data Processor, also according to automated methods that are deemed to be instrumental to the pursuit of the aforementioned purposes, and by third parties appropriately appointed as external Data Processors.

Customer data are not transferred outside the European Union.

The data of the subjects of the supply chain may be shared:

- for statistical-economic purposes to Consortia for the Protection of Denominations which, in order to exercise their function, request data relating to the economic activities of operators (production volumes, also on an individual basis);
- for the purposes indicated above and, in any case, connected to due diligence carried out to monitor the accurate work of Triveneta Certificazioni, and to other public Authorities, for their fulfillment of statutory requirements (Accreditation Body, Central Inspectorate for the control of the quality of agri-food products -ICQRF-, Ministry of Agriculture, Food Sovereignty and Forestry -MASAF-, Regions and competent Chambers of Commerce);
- companies that provide tax, accounting, and administrative consultancy services.

Data entered in the relevant records may be made public in the cases provided for by the law, in press articles, or for information purposes, in which Triveneta Certificazioni discloses the names of some customers without prejudice to their right to object.

Customer data are kept for the time strictly necessary to pursue the purposes described above and, in any case, for the entire duration of the service, taking into account any additional time for the management of disputes/legal proceedings/accounting documentation, but not exceeding ten years.

The Data Controller is Triveneta Certificazioni S.r.l., with registered office in Via A. Altan nr. 83/3, 33078 San Vito al Tagliamento (PN). Data subjects can obtain the updated list of Data Processors by writing to the Data Controller.

For further information on the operations indicated and, in particular, to access, delete, anonymize, or block data processed in violation of the law, request data updates, amendments, integration, and portability, to object to their use, and to exercise other rights provided for by Articles 15 et seq. of the Regulations, it is possible to submit a request to Triveneta Certificazioni S.r.l. or contact the Manager at info@triveneta.wine. Operators who determine that their rights have been violated can contact the competent Supervisory authority, pursuant to Art. 77 of the GDPR, without prejudice to the possibility of directly contacting the judicial authority.

San Vito al Tagliamento, 21.05.2024

Triveneta Certificazioni S.r.l.

